



System Release Notes

Release Date: Feb, 2018

Skyware Release Notes Here are some of the MANY great ideas you've given us to make the system better!

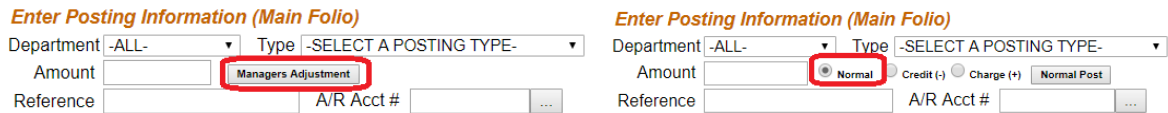
I. Skyware Newswire released!

Check the Log In screen for the latest changes to Skyware, no more waiting for Release Notes!



II. "Normal" added to Managers Adjust!

A "Normal" option has been added to the "Managers Adjust" button. This will allow you to do a normal posting where the taxes follow the posting instead of posting the taxes separately. The posting will be done as either a credit or charge, whichever is the default for the posting type.



III. Flip Service on Housekeeping Assignments!

FLIP SERVICE has been added to the housekeeping assignments report. This joins DUE OUT and STAYOVER SERVICE. Flip Service indicates that a departure and an arrival are occurring on the same day.

Today's arrivals are also displayed on Vacant Rooms that are assigned. Today's date will show under the Arrival Column with *'s surrounding it.

MAIN	104	NSQ	Phil Stevenson	O/D	Y	06/24/2012	06/27/2012	1/0/0/0	1.00
Due Out Service									
MAIN	105	NSDD	Adam Grey	O/D	Y	06/24/2012	06/29/2012	1/0/0/0	1.00
Stayover Service									
MAIN	106	NSK		V/D			*06/27/2012*	0/0/0/0	1.00
MAIN	107	NSDD	Dave Brown	O/D	Y	06/24/2012	06/27/2012	1/0/0/0	1.00
Flip Service									
MAIN	108	NSQ	Tony Treadwell	O/D	Y	06/21/2012	06/27/2012	1/0/0/0	1.00

IV. Valid Email if it is Required!

A valid email is now required IF the email field is marked as **required**. Use NOEMAILVALID in the Property Definition - Other tab to turn off this feature if not desired.

V. Historical Authorizations!

Authorizations can now be kept for x days after checkout. The Night Audit will release the authorization based on CCHISTAUTHDAYS in the Property Definition - Other tab.

VI. Changes/Additions to Reports!

- The Flash Report can now be run for future dates for forecasting purposes
- The Shift Report can now print a separate report for each user that is selected
- Batch Print has been added. Check it out under Full Menu -> Other. Any custom document can be printed for guests who are in-house or in reservation status by Arrival Date
- The Arrivals and Departures report can now suppress rate information. Check "Suppress Rate Information" check box
- The Arrivals Report has a new "Show Details" option. This will show the rate plan, guest type, segment, address and phone #'s when selected.
- The Arrivals Report will also show "rep" for any guests with multiple stays, guests with more than 5 stays will display the number of times they have stayed.

Guest Name	Confirm #	Status	# Nights	Type	Room
Fields, Li (rep)	256C12050	RESV	1	NSDD	
Gordon, Judie (23)	375C11979	RESV	4	NSK	
Johnson, Jon	1669C12042	RESV	1	NSDD	
Parker, Paula (rep)	65C12046	RESV	1	NSDD	
Stevens, Stev (6)	1671C12044	RESV	1	NSQ	

- The Event Schedule can now be ordered by date/time.
- There is a New Tax Detail Report. I can be found just below the Tax Exempt Report on the Reports Menu. This is a good report to look at to determine which folios were exempted from a specific tax or paid a specific tax.
- The Top Producers Report can now be done by Group.

VII. Charge Deposits based on Arrival Date!

"Additional Credit Card Authorizations" can now charge reservations for the first night's room and tax based upon the arrival date. Check out the last option on the screen.

Batch Authorization

Re-authorize in-house folios.

Authorize all in-house folios for a fixed amount > 0.00

Authorize reservations for 1 nights room/tax. Arriving on 2018 Jan 30, Tue

Authorize all reservations for a fixed amount > 0.00 Arriving on 2018 Jan 30, Tue

Charge all folios with a balance.

Charge all reservations for 1 nights room/tax. Arriving on 2018 Jan 30, Tue

Refresh

VIII. Quoted Rates for Groups!

Quoted Rates can now be controlled at the group level. There is a UseQuotedRatesForGroups option in the Property Definition Screen - Other tab. The use QuotedRatesForGroups will initially default to the same as UseQuotedRates is set to.

IX. Group Additions!

- The Cutoff date is now displayed on the Group Booking - Stay Summary screen

Group Booking for Perkins Wedding (Main Folio)

Confirmation #: 25834C52233 Status: RESV Folio Name: Main Folio Projected Balance: 2798.40
Arrive on 02/02/18, Fri to 02/04/18, Sun for 2 night(s). Rate: 159.00 Room Type: DDN* Rooms: 10 Room #
Booking Name: Perkins Wedding Wholesaler? Pickup Outside Block? Group Status: Definite Definite Date: 10/17/17, Tue **Cut Off Date: 01/19/18**
Sales Manager: Catering Manager: Conference Services Manager: Booking Category:

Accommodations
Guest Type: GROUP Segment: WEDDING Origin: WEDDIN Rate Plan: GROUP VIP: Days before Auto Release: 14 Shoulder Days: 2
Building: MAIN Adults: 1 Youth: 0 Child: 0 Pets: 0 Key: Suppress Rates?
Package Plan: Amenities by Day Packages by Day Total Package: 0.00 Allow pickup package changes? Rooming List Entry ONL

- Documents Upload has been added to the Contact table - just like Stay Upload
- Room type is editable during the batch pickup process
- White Holds can now be done on the Function Book to hold space without attaching a booking, just double click on the cell to initiate. White Holds can also be accessed from the left side of the Sales & Catering Menu, under Contacts

<< Previous Function Book Date: 2012 Jun 27, Wed R

	Wed, 07:00 AM	Wed, 08:00 AM	Wed, 09:00 AM	Wed, 10:00 AM	Wed, 11:00 AM	Wed, 12:00 PM	Wed, 01:00 PM	Wed, 02:00 PM	Wed, 03:00 PM
Conf Room A						-Setup- Gordon Industries Luncheon	-BreakDown-		
Conf Room B									

X. Maximum Nights!

Daily Information and Restrictions can now be set for a Maximum number of Nights to restrict rates. This restriction DOES NOT carry through to any OTA's at this time.

Sunday Deselect All
Monday
Tuesday
Wednesday
Thursday
Friday
Saturday
 Closed to Arrivals
 Closed to Departures
 No Sell Through
Min Nights:
Max Nights:
Set Restrictions

XI. Due Outs shown on Room Dropdown!

When assigning rooms or creating a reservation for today's date, the rooms dropdown will signify rooms due to check out with a double asterisk (**) next to the room number.

The screenshot shows a reservation system interface with several sections: "BASIC INFORMATION", "ACCOMMODATIONS", and "GUEST INFORMATION". In the "ACCOMMODATIONS" section, the "Room #" dropdown is open, showing a list of room numbers: 102 **, 104 **, 108 **, and 114. The room numbers 102 **, 104 **, and 108 ** are highlighted with a red box, indicating they are "due out" rooms. The "GUEST INFORMATION" section shows the guest's name as Stevens, address as 123 Main Street, and postal code as 70115.

Bits and Pieces...

- Setting a room inactive using the Room Definition activate/deactivate dates will now make that room disappear from room chart
- Tenerum Gateway Interface has been released. This is a new fully EMV compliant credit card gateway. Contact sales@skywaresystems.com for more information.
- Digital Signature using a topaz device - Digital signature has been completed in Skyware using a Topaz device. Send an email to sales@skywaresystems.com for more information and if you want to join the paperless movement. Digital Signature now has tokens that can be inserted (arrival, departure, adr, etc...)
- Batch Check-In will now print/display the registration cards for all guests checked-in during the batch process
- No Shows can now be reinstated to reservation status via the reinstate screen, the arrival date will change to the current date, if the room type is available.
- Comments from Companies with Negotiated rates will now be shown when the company is attached to a reservation
- The Room number is color coded on the arrival date when searching for guests
- An Audit table has been added to the Lost and Found screen. Any changes will be logged and can be viewed by using the "scroll" button in the tool bar
- Postings can now be suppressed from the Statement. See the Suppress check box column to the far right of the posting screen
- Custom confirmations can now assigned by rate plan, this will take precedence over any confirmation set up by room type
- Asterisks (**) will display on the Comments Tab on the Stay Summary screen if there are Comments
- A Rate Plan can now be set up on a 7 day cycle (weekly for example) and will drop to the "Off Cycle" rate plan when not in the weekly cycle. Check this out in the rate plan maintenance screen "Other" tab

That's all for this Update, look for more coming soon!